



# FinanSys Overview

Dedicated Providers of Infor SunSystems and NetSuite ERP Solutions

## Our story with SunSystems

FinanSys is a reputable Infor Gold Channel Partner and an award-winning provider for SunSystems, the powerful financial accounting solution, used by over 9,000 customers in 190+ countries.

We help small and medium-sized organisations improve their ability to capture and view financial and non-financial data to support better business decisions.

With over 25+ years of experience, we have successfully conducted hundreds of new software implementations, upgrades, and more. We also provide excellent support and regular training, open to all our customers and their staff.



## Our story with NetSuite

FinanSys is a trusted NetSuite Solutions Partner, dedicated to delivering complete NetSuite cloud computing solutions.

Our end-to-end NetSuite services range from implementation to training, support, customisation, integration, and process optimisation, and covers all of NetSuite's products including financial ERP, CRM, eCommerce, and professional services automation.

## Our Vision

Our vision is to give all our customers the best quality of personalised service to be found in the SunSystems and NetSuite landscapes. We do this by ensuring that every aspect of what we do is driven by an informed, customer-centric approach.

Our support desk, for example, has the highest ratio of support staff-to-customers within the financial management software community. This gives our customers immediate and unrestricted access to our team of highly qualified support consultants, who have a combined experience of over 50 years.

Our approach to training is another example of our customer-centric approach. As a result, FinanSys is the only UK SunSystems partner and NetSuite Solution Provider that provides regular training courses, open to anyone within the financial ERP community.

## Testimonial

FinanSys' consultants quickly understood our business needs and exactly what we were trying to achieve.

The team had all the right skill sets and this has been evidenced by the fact that we have successfully gone live with the system. We are very happy with the result.

**CCBI Metdist Global Commodities**



## Our Founder

**Erol Kagan**, FinanSys' Managing Director, founded the company with a set of values that underpin what we do and how we do it:

*integrity,*  
*customer focus,*  
*service excellence,*  
a *commitment* to both employees and clients.

Erol's passion for financial management and ERP solutions is regularly demonstrated through FinanSys' adoption of new advances in the industry ahead of other providers.

## FinanSys' Firsts

Since FinanSys was founded in 1998, we have always strived to be at the cutting edge, leading to many industry firsts, including:

- The first implementation of SunSystems Version 6.
- The first implementation of SunSystems' Intelligent Open Network (ION) integration platform.
- The first UK SunSystems partner to offer a fully managed cloud environment supported and maintained by a single provider, making us a convenient 'one-stop-shop' for customers.
- The first and only SunSystems provider to be accredited by the ICAEW as a training provider – ensuring the quality of staff training.
- The first Making Tax Digital VAT solution for SunSystems to be HMRC-compliant.



## Why FinanSys Stands Out

- We offer a complete solution -configuration, training and support, cloud hosting.
- Strong project track record.
- Excellent value with a very lean project delivery approach.
- An agile and personal approach to customer service.
- 25+ years of experience.
- 200+ implementations in 36 countries.
- Dedicated public training courses.
- Highest ratio of support staff to customers. within the financial community.
- Our support team don't try to sell you consultancy if it is a small query they are able to assist you with.
- 24 x 5.5 days a week support.
- We are a global company – with offices in UK, Kenya, Indonesia, Egypt, and Czechia.
- Localised support.
- Relatively youthful management team also helps secure continuity of service for our customers.
- High customer retention rates.

# Our Industries

Our team of top-rated SunSystems and NetSuite experts have extensive experience across a variety of key sectors, including:



Financial services



Leisure and Hospitality



Energy, Oil and Gas



Not-for-profit/  
Non-government organisations

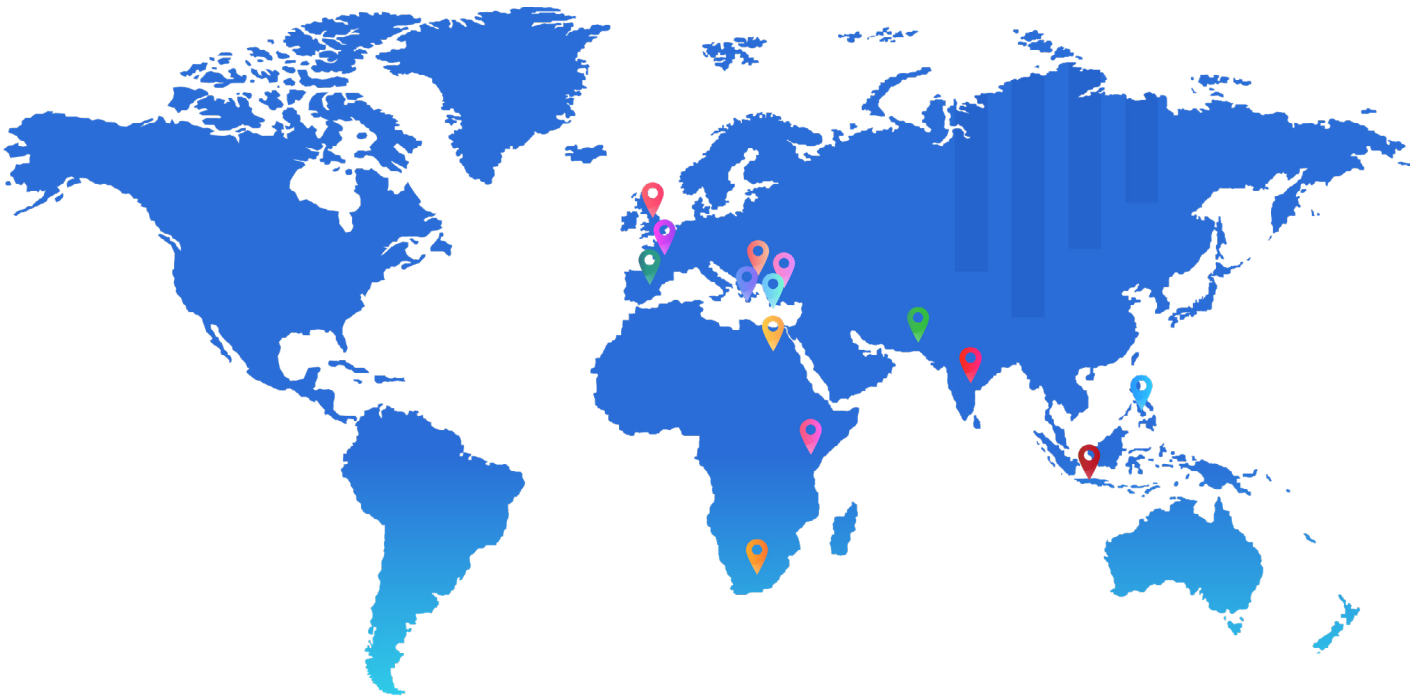


Property management



Professional services

## FinanSys Offices Worldwide



UK



France



Turkiye



Kenya



Pakistan



Indonesia



Philippines



Egypt



Greece



Bulgaria



Cyprus



India



Spain



South Africa

# Our Services



## Implementation & Upgrades

- NetSuite implementation - for financial ERP, eCommerce, CRM, and professional services automation.
- SunSystems implementation, upgrade, integration, configuration, and customisation.



## Consultancy

- Project Management.
- System design & implementation.
- Site audit and best use assessment.
- Upgrades & new modules implementations.
- System Integration.



## Support / Training

- First & second line telephone/remote support.
- 24 x 5 Days a week support.
- Public & private SunSystems training courses.
- Pay per hour remote consultancy.



## Hosting

- A One-Stop shop: hosting & support for your SunSystems and other applications.
- 99.99% guaranteed uptime.
- 24/7 hosting support.
- Daily backups.



## What are the next steps?

1. Get in touch with FinanSys to schedule a call
2. We will listen to your requirements and discuss how we can help and the best solution for you
3. We will then present you with a tailored demonstration and quotation



Contact us today on +44 (0) 207 456 9833 or [info@finansys.com](mailto:info@finansys.com)

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